

# **VIRUS ERASER PRIVACY POLICY**

## **PERSONAL DATA PROTECTION AND E-COMMERCE**

Access to the website by the user and the acquisition of products and services and the use of tools or content via the website implies the processing of personal data. Complying with legislation governing the processing of personal data and information services and electronic commerce is of the utmost importance to Virus Eraser.

In general, users of the website will have no need to provide any personal data whatsoever. However, to access products, services, contents or tools, users will in some cases need to provide certain personal details. Virus Eraser guarantees that such data will be treated confidentially and in accordance with legislation governing the protection of personal data and information services and electronic commerce.

Virus Eraser complies with applicable data protection legislation, and has taken the administrative and technical steps necessary to guarantee the security of the personal data that it collects.

The user is hereby informed and gives consent for his or her data to be included in automated data files belonging to Virus Eraser -, and for said data to be processed as the consequence of the consultation, request or purchase of any service or product or any other transaction or operation carried out with the aim of accessing information or services provided by Virus Eraser on its website, or to maintain the contractual relationship, as well as to receiving marketing information by any means, including email, concerning other products or services offered by Virus Eraser or any third party dedicated to providing IT security with whom Virus Eraser may have signed promotional and/or distribution agreements.

The User also gives his or her express consent for the aforementioned personal data to be transferred to Virus Eraser's International Representatives and or Authorised Distributors, solely and exclusively for the purposes established in the above paragraph and in accordance with the Organic Law on the Protection of Personal Data and in Instruction 1/2000 on the International Transfer of Personal Data.

The user declares that all the data he or she provides will be true and accurate and undertakes to inform Virus Eraser of any changes to said data.

In the event that the user provides the details of a third-party, Virus Eraser shall not be held responsible for complying with the principles of information and consent, and it shall therefore be the user that guarantees to have previously informed and obtained the consent of the owner of the data, with regards to communicating such data.

The user has the right to object to the processing of any of his or her data which is not essential for the execution of the agreement and to its use for any purpose other than the maintenance of the contractual relationship, such as the processing of the data for marketing purposes. If at the time of registering as a user or when registering a product, the user does not agree to any of the

data processing conditions indicated in the present policy, with the exception of those required to maintain the contractual relationship, the user may contact Virus Eraser to exercise his/her right to object to such processing of the data. The means by which the user may contact Virus Eraser are as specified in the paragraph below.

Similarly, Virus Eraser's privacy policy guarantees the user the right to access, rectify, eliminate and object to the processing of data by notifying Virus Eraser via e-mail at: [Virus- Eraser.com](http://Virus-Eraser.com),

Similarly, Virus Eraser and its International Representatives will only send marketing information by e-mail or other electronic means to those users who have given their express consent to receiving communication concerning products or services offered by Virus Eraser or by any third party dedicated to providing IT security services with whom Virus Eraser may have signed promotional and/or distribution agreements, or to subscribing to Web services such as newsletters

Virus Eraser informs the user that he or she can choose to not to allow his/her data to be used for sales or advertising purposes and can unsubscribe from the mailing list by sending an e-mail to [Virus-Eraser.com](http://Virus-Eraser.com), or by writing to Virus Eraser, S.L. Legal Affairs, Gran Vía Don Diego López de Haro 4, 48.001 Bilbao (Spain).

## **USE OF COOKIES AND SECURE ENVIRONMENT**

Our website [www.Virus-Eraser.com](http://www.Virus-Eraser.com) (the "website") uses technology called "cookies" in order to gather data on use of the website.

We hereby inform you that we can use cookies in order to help you to browse our website, distinguish you from other users, offer you an enhanced experience and identify problems in order to improve our website. Similarly, if you give your consent, we will use cookies that allow us to gather more information about your preferences and personalize our website to suit your particular interests.

The purpose of this cookies policy is to inform you clearly and accurately about the cookies used on our website (the "Cookies Policy"). If you would like more information about the cookies we use on the website, you can send an email to the following address: [Virus-Eraser.com](http://Virus-Eraser.com).

### **Cookies**

A cookie is a file that is downloaded to your computer in order to store data that could be updated and retrieved by the entity in charge of its installation.

The information collected by cookies can include the date and time of website visits, the pages viewed, the time spent on our website and the sites visited immediately before or after.

### **Types of cookies used on the website**

Our website uses the cookies described below:

#### **Persistent login cookies**

These cookies are sent to your computer and managed exclusively by us in order to improve the functioning of the website. The data collected is used to improve the quality of our service and your user experience. These cookies are stored in your browser for longer, allowing us to identify you as a frequent visitor to our website and adapt the content in order to offer you content that adapts to your preferences.

### **Third-party analytics cookies**

Similarly, this website uses Google Analytics, a web analytics services provided by Google, Inc., a Delaware based company headquartered at 1600 Amphitheatre Parkway, Mountain View (California), CA 94043, United States (“Google”). Google Analytics uses "cookies", which are text files placed on your computer to help the website analyze how visitors use the site. The information generated by the cookie about your use of the website will be transmitted to and stored by Google on servers in the United States. We hereby inform you that the cookies are associated to the anonymous user and the computer and as such do not provide the user's name and surname.

Google will use this information on our behalf to track your use of the website, compile website activity reports and provide other services related to the website activity and internet usage.

Google could transfer this information to third-parties when required by law or if these third-parties process information on behalf of Google.

For more information about the expiration times of Google Analytics cookies, go to

<https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage>

### **Third-party behavioral advertising cookies**

We hereby inform you that our website also uses Google Remarketing, which will allow us, with the help of Google, to show you our most interesting advertisements as you browse other sites.

For this purpose, Google will collect the information gathered by the cookie as you browse for the purposes specified here only. You can disable usage of Google cookies in Ads Settings [www.google.com/ads/preferences](http://www.google.com/ads/preferences).

By using this website, you agree to information about you being processed by Google in the way and for the purposes specified above.

### **Consent**

By browsing and staying on our website, you agree to the use of the cookies listed above and under the terms and conditions set out in this Cookies Policy.

### **Disable and block cookies**

In any case, we hereby inform you that as cookies are not necessary in order to use our website you can block them or disable them by enabling the option in your browser that allows you to reject installation of all or some cookies. The majority of browsers can warn you about the presence of cookies or automatically reject them. If they are rejected, you can continue using our

website, although some of the services could be limited and therefore, your experience of our website will be less satisfactory.

### **Withdraw my consent**

You can reject processing of data or information by rejecting the use of cookies by selecting the corresponding option in your browser settings.

For more information about deleting, disabling or blocking cookies, go to <http://www.aboutcookies.org/default.aspx?page=2> How to delete cookies.

Unless you have changed your browser setting, our system will create cookies as soon as you visit our website. Bear in mind that all internet browsers allow you to change these settings. For more information about how to change your cookie settings in the following browsers, we include the corresponding links:

Internet Explorer:

- <http://support.microsoft.com/kb/196955>
- <http://support.microsoft.com/kb/283185>
- <http://www.allaboutcookies.org/manage-cookies/internet-explorer7-plus.html>
- <http://www.allaboutcookies.org/manage-cookies/internet-explorer8-plus.html>
- <http://windows.microsoft.com/is-IS/windows7/How-to-manage-cookies-in-Internet-Explorer-9>

Firefox

- <http://support.mozilla.org/en-US/kb/Cookies>

Chrome

- <http://support.google.com/chrome/bin/answer.py?hl=en&answer=95647>

Safari

- <http://support.apple.com/kb/PH5042> y para iOS - <http://support.apple.com/kb/HT1677>

Through its website Virus Eraser uses cutting-edge technology to guarantee data protection. Virus Eraser guarantees that products and services are purchased in a secure environment. The user can check that the environment is secure by checking that a locked padlock is displayed on the browser status bar or that an "s" is added to the end of http in the address bar.

Virus Eraser can store and use the IP address of the users of this site in order to analyze trends, manage the website and track overall usage of the website. Virus Eraser does not associate IP address to personal identifiable information.

## **12. HYPERLINKS**

Virus Eraser is not responsible for Web pages linked to its website, nor for any Web pages that the User might access through links included on our website. We do not control such Web pages, and, therefore, are not responsible for their contents. Users consult such Web pages at their own risk, under their own terms, conditions and legal notices for which Virus Eraser is not responsible.